**Heart and Hands Award**

This award is given to an individual employee or group of employees who demonstrate exceptional relationships with a resident(s) or client(s); these relationships should provide special enrichment and increased quality of life to the resident(s) or client(s) through efforts beyond those normally considered within the scope of this person’s job description.

**Eligible Nominees:** Employees at any LeadingAge MA Member Organization

**Award Requirements:** Please respond to each of following criteria clearly. Where

possible, include measurable impact. Lists and bullet points are acceptable.

1. Describe the individual or group you are nominating and why you are nominating them.
2. How long has the nominee been with your organization?
3. How has this individual or group demonstrated exceptional relationship(s) with a

resident(s) or client(s)? Relationship should provide special enrichment and

increased quality of life to the resident(s) or client(s) through efforts beyond those

normally considered within the position’s job description.

1. How has this individual or group gone beyond their job description to meet the criteria for this award? Please provide examples.